

# SocialEras

*Thanks for shopping with us!*

*We hope you love your new items; review them on your Instagram with the hashtag #socialeras and you'll see your post appear on the product page.*

*Very best regards,*

*The SocialEras Team*

## RETURNS INFO

- Items must be returned in an acceptable condition and posted within 15 days of being received.
- Items must be unworn and in the same condition as they were when received. Products must be returned in their original packaging.
- Items that have been altered will not be accepted.
- The buyer is responsible for shipping fees.
- The buyer is asked to follow the instruction of a SocialEras Customer Service Agent.
- The buyer assumes responsibility for keeping proof of package tracking.

**VISIT OUR WEBSITE TO ENSURE YOUR RETURN QUALIFIES UNDER OUR RETURN POLICIES.**

<https://www.socialeras.com/protocol/faqs>.

## RETURNS INFO

Need to return an item?

Keep the original packaging and contact [customerservices@socialeras.com](mailto:customerservices@socialeras.com) to begin processing your claim. Please fill out this form and enclose it with your return items.

Name: \_\_\_\_\_ Order NO.: \_\_\_\_\_

Email: \_\_\_\_\_

Produce Name	Size	Color	Quantity

Reason for return: \_\_\_\_\_

- You may be asked to provide pictures of the item/items you wish to return.
- Items of incorrect size or with quality-related issues can be exchanged or refunded.

## RETURNS ADDRESS

3 Floor, Shuangbai Road, No. 1399  
Minhang District, 201100 Shanghai China